

February, 10<sup>th</sup> 2021

## Operations Manager

### The Company :

YouTransactor is a French company, specialized in Mobile Payment, and backed by leading Fintech VC BlackFin Capital Partners.

We design, develop and integrate mobile payment terminals and services to address various industry verticals such as retail, delivery, transit and public sector.

With over 2 million payment terminals on the field worldwide, we work with some of the biggest players in Payment industry to change the purchasing experience for small and medium merchants by bringing them the most innovative solutions. Our clients are Payment facilitators, Merchant Service Providers, Neobanks, Acquirers, Governments, in France, USA, Brazil, UK, Belgium, Sweden, India just to name a few.

### Position description :

The Operations Manager located at YouTransactor's office in Paris will drive and monitor the production and after sales activities of YouTransactor including :

- The relationship with our industrial partner and procurement in Taiwan,
- Payment terminals production in Brazil and Thailand,
- Repair organization located in Paris.

He will specifically:

- Manage the production run at Manaus site in Brazil, operated by our Taiwanese partner,
- Manage the production run in Thailand, operated by our Taiwanese partner,
- Supervise the quality controls managed by the factories' quality teams,
- Manage the production documentation of each product in relation with R&D team,
- Manage the purchasing documentation,
- Drive the customer interface for repairs (RMAs),
- Drive the after sales workshop,
- Manage the component stocks for production and after sales. These stocks are located at YouTransactor or at factories,
- Ease the interface between the production line at Manaus or Thailand and the R&D team at Paris for the introduction of new products (NPI).

The Operations Manager will report to the Deputy CEO & CTO.

This position offers opportunities for great exposure, advancement and promotion to a Top management role as Chief Operations Officer.

The Operations Manager will be allowed to work partly remotely, mostly under the impact of Covid 19 and sanitary measures.

**Knowledge, Skills and Experience :**

- ✓ Master's degree in Engineering, Electronics or related field
- ✓ Strong technology background with a focus on Electronics product industrialization, Payment security processes, Mechanics and Moulds,
- ✓ Experience in Factory management in Asia/Taiwan, Quality control, Procurement and purchasing, Repair management,
- ✓ Leadership, team spirit, communication skills and close collaboration with R&D
- ✓ Autonomy, proactivity, planning, enthusiasm, curiosity,
- ✓ Fluent in English.

**Join us:**

YouTransactor's business, innovation and production activities are in a phase of acceleration, providing many opportunities to grow in the company.

Apply now by sending your CV to [contact@youtransactor.com](mailto:contact@youtransactor.com)

We look forward to hearing from you!